



To our valued customers,

As the situation with the COVID-19 outbreak continues to evolve, we want to reassure you that Ag Partners is doing everything reasonably possible to minimize service disruptions.

Our priority is to keep our employees, customers and communities healthy and safe, and to ensure business continuity. This is a quickly evolving situation, and we are monitoring developments and taking guidance from the World Health Organization and local public health organizations.

To begin with, we are asking that employees who feel ill stay home and refrain from meeting with customers. We appreciate the value of meeting in person, but going forward, Ag Partners employees will ask your permission before meeting face-to-face. If you are not feeling well or prefer not to meet, we understand and can assist you over the phone.

We ask the same of our customers. If you feel ill, please stay home. Ag Partners will work with you on timing of grain deliveries and crop inputs pickups if you are dealing with illness.

In the meantime, you will likely encounter signs with the following questions at our locations. If you answer yes to any of them, we ask that you do not enter and reach out to your regular Ag Partners contact for assistance.

- Do you currently have flu-like symptoms, i.e., fever, chills, cough, sore throat or shortness of breath?
- In the last 14 days have you or a member of your family traveled to a COVID-19 affected areas of China, Italy, Iran, Japan, South Korea or any other country that has sustained community transmission?
- In the last 14 days, have you had contact with someone suspected of or confirmed with COVID-19?

Thank you for your understanding and cooperation in keeping the community healthy. We are constantly monitoring the situation and are making adjustments to our operations accordingly. We will update you as the situation changes.

Wishing you all good health,

Your Ag Partners Team